

Get On Trac

Enhancing Your Trac System for YOU and your STUDENTS

University of Arizona
College of Medicine-Phoenix

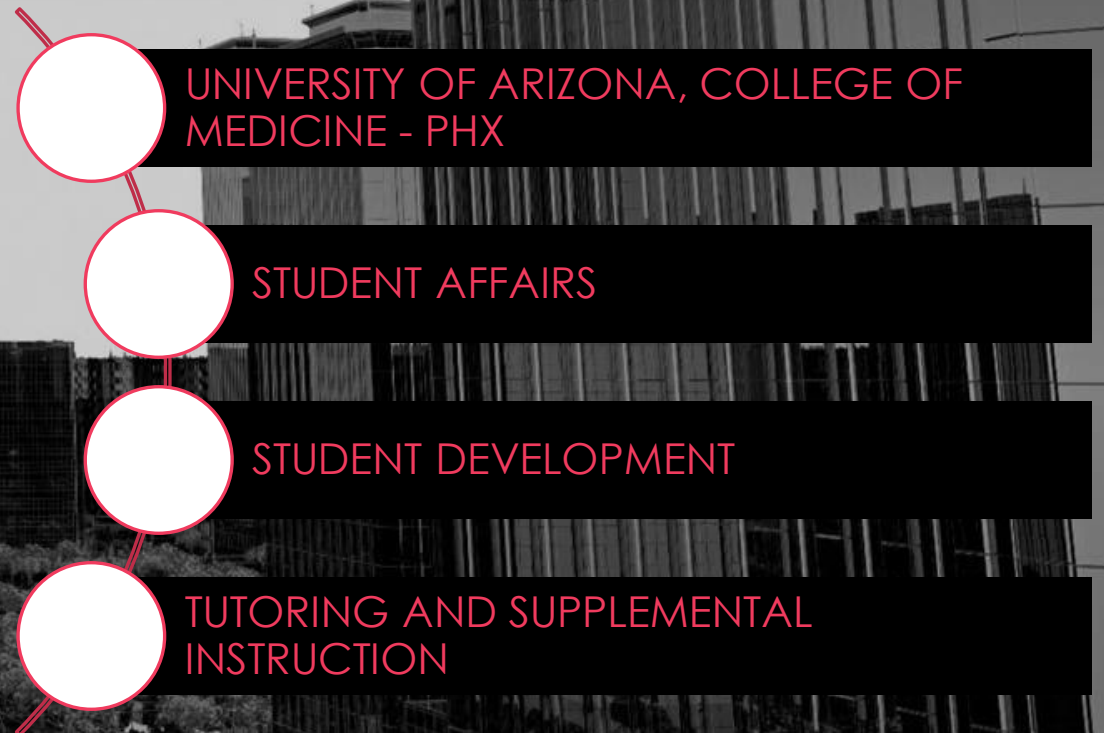
Redrock Conference 2023

Presented by Dr. Dude Coudret, Director of Student Development

- ✓ Learn about **us**, our **what** and **why**.
- ✓ Discuss our use of the system and our evolving needs.
- ✓ Explore how and why we have **customized** and **enhanced** the system in partnership with the RedRock Software team.
- ✓ Leave with ideas to **inspire creativity** in **customization** of your system.

SESSION GOALS

ABOUT US





**What are your
needs?**

**What are your
whys?**



Activity

OUR NEEDS



MAINTENANCE



CONSISTENCY



RELIABILITY



EASE OF USE

OUR WHY



INFORMATION
SHARING



WEB-BASED



ACCESSIBILITY



MODIFIABLE



DATA SECURITY



CENTRALIZED
REPOSITORY



CUSTOMIZED
REPORTING



SELF-BOOKING
TOOL

AY 2022-23 to date:
1349 entries

AY 2021-22:
951 entries

AY 2020-2021
846 entries

OUR USE

- Documenting student encounters (meetings, phone calls, text messages, and critical communications).
- Self-booking of appointments for Learning Specialist, Advisors, and Tutors and more!
- Reporting for accreditation needs and demonstration of use of services.

Let the data speak....

AdvisorTrac Main Menu

Welcome!

Utilization

Birthdays



Upcoming Appointments

2023 at 2:00 PM with Theresa Ohaya, reason: Step 1 , location: /online

2023 at 2:30 PM with Theresa Ohaya, reason: Step 1 , location: /online

2023 at 2:00 PM with Mariana McCune, reason: Learning/study , location: Virtual/online

2023 at 11:00 AM with Jacob Howshar, reason: Step 2 , location: /online

If you are unable to find a meeting time that works well for several days/times that work well for you. Thank you!

EVOLVING NEEDS

Increased use across campus.

Need of new tools to support evolving practices and use.

Ongoing goal of ease use for all users.

Enhanced customization features to better meet our growing needs.



New Look for Availability Online or In-Person Settings

An update will be released soon that simplifies the look of online/in-person options within availabilities. This adjustment doesn't require you to make any adjustments to your existing availabilities, and will be applied automatically and seamlessly when released. This wiki article is just to make sure everyone is aware that these options will look slightly different in the near future.

For more information, click here to visit our wiki.



WELCOME TO TRAC!

Ready to get on TRAC?

FREQUENTLY USED TOOLS

Add availability to your calendar
Create an entry for your meeting notes
Search for students

ADDITIONAL TOOLS

Email specific students or groups
Create a task for your students

QUICK LINKS

Academic Affairs
Career and Professional Advising
Office of Equity, Diversity and Inclusion
Student Affairs
Student Development
Wellness

Search Students...

← Wed Mar 29 2023 →

You have no appointments scheduled for this date.

week list

Watch List Students

Student Tasks

Schedule Your Appointment

Utilization

Edit BIO...

Calendar URL...

Consultant Time Check

BEST FIT TOOL

TracCloud

We are preparing for
launch in May!



THE UNIVERSITY OF ARIZONA

College of Medicine



CUSTOMIZING AND ENHANCING

PARTNERING WITH REDROCK

ENHANCEMENTS AND CUSTOMIZATIONS

- Look and feel
- Integrated resources
- Embed training and resources
- System legend, bios, pronouns
- **Say my name** feature

CONTINUOUS
IMPROVEMENT

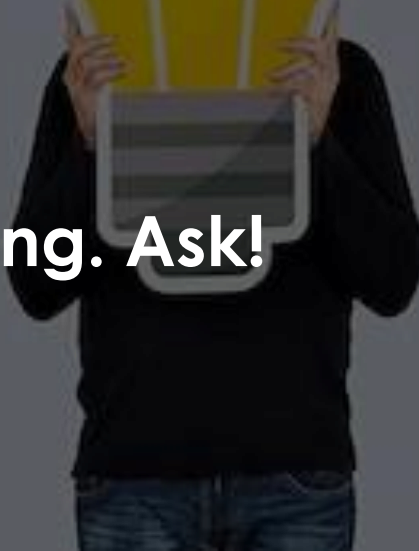
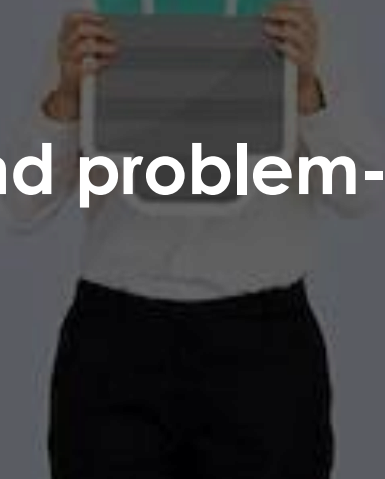
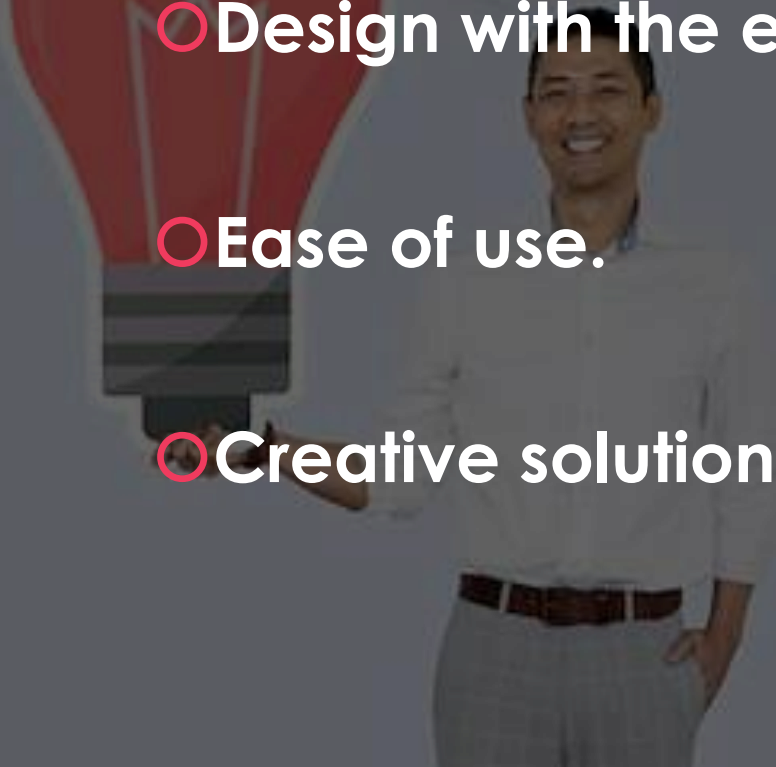
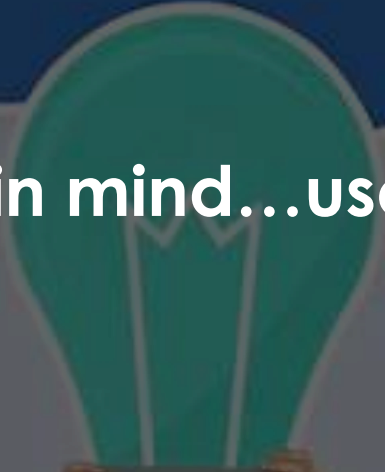
ENHANCEMENTS AND CUSTOMIZATIONS

- Birthday notes
- Automated emails
- Person specific booking
- Enhancing the feedback/support cycle – a new center
- Customized dashboards
- Watchlist

CONTINUOUS
IMPROVEMENT

IDEAS, RECOMMENDATIONS, QUESTIONS

- Make it your own!
- Design with the end in mind...users.
- Ease of use.
- Creative solutions and problem-solving. Ask!



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THANK YOU!

Dr. Dude Coudret
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