



FOR IMMEDIATE RELEASE

TracCloud by Redrock Software Corporation adds new features for their campus center solution

Case Management, Dissertation Scheduling, Appointment Invites, and Group Level Custom Fields add power and flexibility to the already comprehensive, campus-wide solution.

Mesa, AZ, June 9, 2026 — Redrock Software Corporation, a leader in student retention, scheduling, and reporting systems for over 35 years, today announced TracCloud's increased capability with new Case Management, Dissertation Scheduling, Appointment Invites and Group Level Custom Fields features. These features are game changers for all campuses desiring to increase student engagement and support retention efforts. TracCloud is committed to not only continuing their mission of making it easier for center management to effectively operate their centers, but to allow faculty engagement to track a multitude of often overlooked situations. Most currently available solutions do not offer these features making TracCloud's engine more robust and flexible.

Case Management allows quick and effective tracking of user-submitted incidents, maintenance requests, concerns and more. Different case types and subtypes can be used to ask the important questions during and after submission to ensure closure and accountability. Cases can be submitted by students, staff, faculty or even anonymously depending on the configuration.

Dissertation Scheduling allows faculty to join existing student appointments for programs other than their own facilitating a successful dissertation experience for students. Pairing PhD candidates with an academic coach for this process aids in accountability and providing subtasks and timelines. Coupled with Redrock's innovative **Success Plans** module, TracCloud manages and tracks all needed interactions and activities.

TracCloud's **Appointment Invites** feature allows custom appointment search invites, so students can find availabilities according to what is specifically allowed. While primarily designed for testing centers, it can also be used for many other types of centers. Similarly, **Group Level Custom Fields** allow access restrictions for usage and editing certain custom fields. This feature is available across all custom field locations and types.

"One of the most rewarding aspects of our work is collaborating with educators and campus leaders whose insights help us refine our products and processes year after year," says Kelly Corder, President of Redrock.

Current users of TracCloud can request availability and pricing for their system by contacting Redrock directly. New users can schedule an online demo anytime at <http://www.go-redrock.com/demo>.

About Redrock Software Corporation

Redrock was founded over 35 years ago with the vision of becoming a leader in educational technology. The launch of FitnessTrac in 1995 marked a turning point, as the innovative Trac engine quickly adapted to support the diverse technology needs of student service centers across colleges and universities. Today, Redrock is proud to offer TracCloud - a system designed to make managing student support centers easier than ever, demonstrate their impact on campus, and secure vital funding to support student success.

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